



TB | MEMBERSHIP AGREEMENT / PRE-OPENING

1. INTRODUCTION

THE BRIDGE | Wellness Hub philosophy presents the belief that wellness and transformation towards authentic betterment is not a program of a combination of few allocated and isolated weekly sprints, but rather a holistic interrelated, and continuous lifestyle behaviors that come with a new shift in mindset and total living disposition. It is a program meant to entrench members in the true and scientific reality of wellness around the clock and with every breath. It is a gentle, kind, and joyful approach meant to Humanize Wellness and for the esteemed members to value the grace of life and blessings of the community. For this same pivotal reason, our membership can only be effective through a longer-term immersion and an annual commitment from our esteemed valued members. The Bridge staff genuinely cares about the betterment and personal transformation of each member; for that reason, the staff's honest and professional opinion demands that expectations be stated and presented at the beginning. The Bridge membership is an annual commitment. THE BRIDGE | Wellness Hub's esteemed admirable eligible members possess kind and compassionate characters with gentle and sophisticated social acumen. The membership rules, policies, and regulations are meant for, less unexpected reprimanded behavior, and more to protect and elevate the quality of the membership experience for all, while aligning the wonderful internal exchange culture and expectations.

2. TERMS & CONDITIONS

These Terms & Conditions are administered on behalf of The Bridge Wellness Hub Club LLC ("The Bridge", "The Bridge Hub", "TBH"), UAE. References to 'we' 'us' and 'our' are references to The Bridge Hub. References to 'you', 'your', and 'yours', and after acceptance, the Member, are references to the individual completing the membership application form

3. PRINCIPLE TERMS

- 3.1. This agreement commences once you have indicated your acceptance of our Terms and Conditions in the declaration section in person or online.
- 3.2. Your membership starts after you sign this agreement and upon The Bridge, Executive Staff issues a formal Approval.
- 3.3. Membership is not transferable. Membership fees may be modified from time to time by The Bridge without prior notice.

4. GENERAL TERMS

- 4.1. Upon becoming a Member and upon the first visit to The Bridge Wellness Hub, Members will be issued with a membership bracelet with an access control chip) and the Member shall be entitled to all the rights and privileges under the type of membership purchased. The loss of a membership access control chip will incur a charge of AD 100 for replacement.



- 4.2. The bracelet shall not be shared with any other person. Sharing a bracelet will result in the cancelation of membership without refunding any prepaid amount to the member. The bracelet shall not be shared with any other person. Sharing a bracelet will result in the cancelation of membership without refunding any prepaid amount to the member.
- 4.3. Members must be 16 years of age or older in order to be approved for the membership program. The normal hours of operation are as indicated on The Bridge Hub website and app. The management reserves the right to adjust the hours to clean, decorate, repair, and special private functions and holidays.
- 4.4. The total design and facilities furnished at The Bridge provide for a kind high-caliber wellness betterment journey. The environment, equipment, and staff qualification offerings are not only positioned at the forefront of the market but also provide a unique and transformational experience. As part of the membership, all members will have access to the use of The Bridge App which has been custom-developed to provide an interactive experience meant to empower and enhance the member’s transformational journey. Members are encouraged to use the
- 4.5. App to stay connected with experience events at The Bridge, The Bridge community, and monitor their own inspired development.
- 4.6. As part of the membership, all members will have access to the use of The Bridge App which has been custom-developed to provide an interactive experience meant to empower and enhance the member’s transformational journey. Members are encouraged to use the App in order to stay connected with experience events at The Bridge, The Bridge community, and monitor their own inspired development.

5. OPERATING HOURS

	MOVE, PAUSE & SEEK	PAUSE	TASTE	CHOOSE	GUEST SERVICES
GENERAL	MON - THU 6AM-11PM FRI 6AM - 9PM SAT - SUN 9AM-9PM	1PM-11PM	SUN - THU 8AM-11PM FRI & SAT 8AM-12AM	10AM-9PM	8AM-10PM
LADIES ONLY	MON - FRI 9AM-12PM				

6. GENERAL MEMBERSHIP

Benefits:

- \ Gym Access
- \ In-Depth Physical Assessment
- \ Personal Training Sessions
- \ Unlimited Group Classes
- \ Spa Access
- \ Relaxation Pool



- \ Ladies Designated Area
- \ Indoor Jogging Track
- \ Membership Rates On All F&B Outlets

7. FEES & CHARGES

Option 1: Membership with an upfront payment option is paid in advance at the total agreed price (at a preferred rate).

Option 2: Prime and Transform memberships with the Easy Payment option are paid in installments for the first two or four months at a regular rate, depending on the membership package.

- 7.1. All published membership fees and other charges are inclusive of any membership taxes (e.g. VAT).
- 7.2. Unpaid balances: If any Monthly Recurring Payment remains unpaid or payment processing is declined, the Member must pay an administration fee of AED 100.00 excluding VAT. If further payments are missed by the Member, despite being notified by The Bridge, The Bridge reserves the right to, either suspend or terminate the membership, while reserving its right to collect the due cancellation fees.
- 7.3. The member is responsible for making every Recurring Payment regardless of no-show as The Bridge has a ceiling for membership count and considers each membership as a confirmed booked attendee, except where the freezing and cancellation terms in the agreement are applied.
- 7.4. If The Member has fulfilled his/her annual commitment to the membership and does not wish to renew, The member may prevent the Automatic Renewal with 30 days advance notice of their membership agreement renewal date by visiting The Bridge Hub website, mobile app, contacting or visiting reception and requesting a cancellation or sending a written request to life@thebridgehub.com email address.
- 7.5. Any subsequent changes to the renewal rates shall be communicated through the app and The Bridge Hub website to The Member 30 days before their renewal date.
- 7.6. The Member will receive a notification through the app 30 days before the membership expiration date.
- 7.7. The Member will have 30 days before the expiration date to notify The Bridge for cancellation. Notice of cancellation can be made through the following channels (The Bridge Hub website, mobile app, contacting or visiting reception, or sending a written request to life@thebridgehub.com email address) wherein The Member will receive a confirmation email following the cancellation request to avoid auto-renewal. If no notice is received within 30 days before the expiration date, then the membership shall be subject to the Automatic Renewal.

8. PAYMENTS



- 8.1. The Bridge reserves the right to change the amount of dues and charges payable hereunder at any time upon renewal.
- 8.2. The Member agrees and gives consent when signing this agreement to have their credit/debit card information saved and stored for the Annual Membership wherein the membership automatically renews annually and the Monthly Recurring payment wherein payments will be drawn from the card on a monthly basis for their annual commitment.
- 8.3. The Member's signature and consent to store The Member's information in this agreement.
- 8.4. The Member, hereby authorizes The Bridge to effect payment for the Annual Membership for the duration of his membership through electronic funds transfer. This authorization is to remain in full effect until The Bridge has received a cancellation request from the Member and The Member has received an email confirmation from The Bridge confirming cancellation in accordance with the terms herein.
- 8.5. The Bridge accepts payments by major credit cards in AED for our memberships and other products and services. All online purchases are also governed by the terms and conditions of respective merchant service providers.
- 8.6. Should any member forewarn that their membership payment method is to be canceled and not adequately replaced prior to an Agreement's completion, all remaining charges will be liable and charged immediately. If any member changes his financial institution, he will provide The Bridge in writing with all information needed for the replacement automatic withdrawal at least ten (10) days before the effective date of change.
- 8.7. Any payment that is received more than ten (10) days after the due date shall be subject to a late charge of the greater of ten percent (10%) of the amount due or (AED 200).

9. HOUSE CODE

9.1. RESERVATIONS

- 9.1.1. Sessions are to be booked through our website and mobile app. The member is advised to book sessions in advance to secure their spot.
- 9.1.2. The member can make one online reservation per class category per day.
- 9.1.3. Booking opens 24 hours before the class time.

9.2. RESERVATIONS CANCELTION POLICY

- 9.2.1. The Member can change or cancel an existing reservation up to 3 hours prior to the start of class without penalty. If The Member cancels less than 3 hours before the start of class, The Member will receive a Late Cancel.
- 9.2.2. Members who accrue three (3) Late Cancels and/or No Shows within



- 9.2.3. 30 days may not make online reservations for a period of one (1) week. A hub visit will be booked for the member only if the member is removed from the waitlist.
- 9.2.4. If the class was already paid for and The Member fails to attend, the paid amount is not refundable and cannot be used for rebooking.
- 9.2.5. There is a no-refund policy on all packages purchased – a Member may only receive a refund if accompanied by a doctor's note.

9.3. TARDINESS POLICY

- 9.3.1. Members are expected to be on time for their sessions. A late start time does not entitle a Member to a session longer than the scheduled appointment.

10. KINDNESS CULTURE

- 10.1. Members must treat one another with respect; failure to comply shall constitute a serious breach of the terms of membership and could result in the loss of membership.
- 10.2. Inappropriate behavior such as, but not limited to, threatening, intimidating, bullying, or abusive behavior, to a person or property, will not be tolerated towards any Members or staff. Should such incidents take place the Member's membership will be immediately suspended and all agreement notice payments will be immediately collected.
- 10.3. As a courtesy to other Members, all equipment should be wiped down by Members after use, and all equipment should be returned to their correct designated location and proper position.
- 10.4. The use of mobile phones with camera features and/or and other types of visual records in changing rooms is strictly prohibited, and Members are requested to ensure that they do not offend any other person when utilizing such equipment within all of The Bridge facilities.
- 10.5. Recording videos and taking photographs inside the changing rooms is strictly prohibited and may lead to membership termination. Please exercise caution while using the wet areas in the changing rooms.
- 10.6. If a Member intentionally damages any equipment or any part of the facility, the Member will be liable for the full replacement value of such equipment. In addition, The Bridge reserves the right to suspend the Member's membership with immediate effect.

11. DRES'S CODE

- 11.1. All Members are required to wear proper attire when exercising and to dress conservatively and modestly.
- 11.2. All Members shall restrain from the over-use of perfumes and colognes that may overwhelm or bother other members.
- 11.3. All Members should refrain from wearing jewelry during exercise, especially abrasive ones that may injure the Member and others.
- 11.4. Non-marking, rubber soled sports shoes/footwear are required at all times in the workout area and the exercise studios. "Crocs" and "flip-flops" are not considered suitable workout shoes and are prohibited in the dedicated exercise areas.



- 11.5. Nudity is strictly not permitted and Members are requested to use the private changing cubicles provided as part of the shower cubicles.

12. LOCKERS

- 12.1. Temporary lockers are provided for the Members who shall remove their personal belongings at the completion of their periodic visit.
- 12.2. The management accepts no responsibility for theft or damage to a Member's personal belongings kept in the lockers or otherwise for any reason whatsoever. The Bridge will however conduct the needed thorough investigations available as means.
- 12.3. Unclaimed property over the value of AED50 shall be kept by The Bridge for a period of 1 week after which the management reserves the right to dispose of the items in such way at their sole discretion and as it deems fit.

13. FOOD & DRINK

Water and other non-alcoholic beverages may be taken into workout areas if it is in a non-breakable, enclosed non-spill

14. CHILDREN

- 14.1. Family packages are offered at THE BRIDGE, allowing children from the age of 15 - 12 access to the facilities, however, to access the MOVE facilities, they must be assigned a personal trainer. Youth from the age of 17 - 16 are also allowed access given they are supervised by a family member or assigned a personal trainer. Only The Bridge PT can be utilised.
- 14.2. The Member understands that under no circumstances are members permitted to bring children into The Bridge Sports Activity Areas and Therapy Areas nor are they permitted to leave children unattended in any area of The Bridge at any time, and that The Bridge accepts no responsibility for children either brought into The Bridge or left at The Bridge by a parent or guardian.
- 14.3. The Member will abide by and be bound by all posted rules and regulations, as well as by rules and regulations subsequently approved and posted or published by The Bridge or by any competent authorities. Rules and regulations of The Bridge, in effect from time to time, are incorporated into this Agreement by reference and made a part hereof. This Agreement shall be valid and binding upon the Parties notwithstanding any contradiction with any other laws or regulations.

15. PARKING

- 15.1. Members may park in the Al Qana parking areas. The member can use valet services provided at an additional fee. The Bridge will not be held liable for any loss or damage to vehicles or their contents beyond the limit of the designated insurance policy for such purpose.
- 15.2. The Bridge is liable only to the value of its insurance policy allocated to damage from valet parking.
- 15.3. The Bridge may have to move a vehicle to a new location for unforeseen reasons, therefore, The Bridge reserves the right to move such vehicle to another location within designated proximity from the current location.



16. MEMBER'S HEALTH WARRANTY

- 16.1. The Member warrants and also represents that he or she is in good health and is not knowingly incapable of engaging in either active or passive exercise activities. The Member further warrants that they are medically fit to undertake an intensive exercise program, and that they do so voluntarily at their own risk at all times. If the Member is unsure of being able to participate, they warrant that they have sought independent medical advice and obtained the necessary clearances to participate in this Membership and its associated programs.
- 16.2. The Member understands that their health remains their responsibility at all times and will seek medical advice from a lawfully certified medical practitioner.
- 16.3. The Member shall not use any of The Bridge Hub facilities nor engage with Staff Members while experiencing any kind of contagious illness, infection or physical ailments such as open cuts, abrasions, open sores or minor infection.
- 16.4. The Member agrees to undergo procedures connected to Covid-19 regulations, or any variants thereof (body temperature check, hands sanitization, testing, etc.) whenever required by laws and announced accordingly.
- 16.5. The Bridge Hub and its Staff Members reserve the right to refuse access to any client if they consider that the health of the individual concerned may be endangered by the use of the facilities.
- 16.6. Members should be considerate of other Members by using their own workout towel when using any of the exercise stations.
- 16.7. Members unsure about any equipment should consult a member of staff.
- 16.8. The Bridge Staff Members are authorized to stop anyone from exercising if, in their professional opinion, the Member is exercising in a manner that may result in personal injury and/or injury to others. Users must abide by the guidance of The Bridge staff.
- 16.9. While every precaution is taken to maintain safety standards, all equipment and facilities are used entirely at the Member's own risk. Any malfunction of equipment noted should be reported to a Staff Member as soon as it is noticed.
- 16.10. The Bridge reserves the right to close any part of the building or withdraw equipment for conducting essential repairs or maintenance. Prior notice will be given where possible to avoid inconvenience.
- 16.11. Members may not use the facilities whilst under the influence of alcohol, narcotics, or other mood-altering substances.

17. ASSUMPTION OF RISK

- 17.1. The Bridge Hub operates a strict no smoking policy on all its premises.
- 17.2. The member recognizes that exercise might be difficult and strenuous and that there could be dangers inherent in exercise for some individuals. The Member acknowledges that the possibility of certain unusual physical changes during exercise does exist. These changes include abnormal blood pressure, fainting, disorders in heartbeat, heart attack, and, in rare instances, death.



- 17.3. The Member understands that as a result of participation in an exercise program, the Member could suffer an injury or physical disorder that could result in becoming partially or disabled and incapable of performing any gainful employment or having a normal social life.
- 17.4. The Member recognizes that an examination by a physician should be obtained by all participants prior to involvement in any exercise program. If the Member has chosen not to obtain a physician's permission before beginning this exercise program with (The Bridge), The member hereby agrees that he/she is doing so at their own risk.
- 17.5. In any event, The Member acknowledges and agrees that they assume the risks associated with any and all activities and/or exercises in which they participate.
- 17.6. The Member acknowledges and agrees that no warranties or representations have been made to them regarding the results they will achieve from this program. The Member understands that results are individual and may vary.
- 17.7. The Member acknowledges that they have thoroughly read this waiver and release and fully understand that it is a release of liability, by signing this document, the Member waives any right they or their successors might have to bring a legal action or assert a claim against (The Bridge) for negligence.
- 17.8. The Member shall read and agree to the Health Declaration Waiver below before utilizing the services offered at The Bridge Hub.

18. HEALTH DECLARATION WAIVER

Waiver, Informed Consent, and Covenant Not to Sue

The Member has volunteered to participate in a program of physical exercise, amongst other activities, under the direction of The Bridge, which will include, but may not be limited to, weight and or resistance training and other physical and non-physical activities. In consideration of The Bridge agreement to instruct, assist, and train the member, the Member here and forever releases and discharges and hereby holds harmless The Bridge, and their respective agents, heirs, assigns, contractors, and employees from any claims, demands, damages, rights of action or cause of action, present or future, arising out of or connected with my participation in this or any exercise program including any injuries resulting therefrom. All warranties, conditions, and other terms implied by statute or common law are, to the fullest extent permitted by law, excluded from this Agreement.

This waiver and release of liability includes, without limitation, injuries that may occur as a result of (1) equipment that may malfunction or break (2) any slip, fall, or dropping of equipment and (3) general negligence.

Members fully understand that any treatment at The Bridge, including therapies offered by the Pause program, Seek program, and others that shall be received is at the Member's own risk and is only for relaxation and general well-being, and not for medical treatment. Members are fully aware that it is advisable to seek a doctor's advice or obtain a medical assessment before the commencement of all treatments.

The Bridge's F&B outlets offer products with peanuts, tree nuts, soy, milk, eggs wheat, and other potentially intolerable items or ingredients to some members. While The Bridge staff take steps to minimize the risk of cross contamination, The Bridge cannot guarantee that any of the products are safe to consume with peanut, tree nut, soy, milk, egg, or wheat allergies or any



other ingredient that The Bridge staff is not aware of and is a condition not explicitly declared by the Member.

Although the recommendation and suggestions given by The Bridge regarding the Member's well-being are sourced from peer-reviewed research, the products, services, information, and other content are for informational purposes only. The Member is responsible to consult a physician or a healthcare professional regarding any medical or health diagnosis or treatment options The Member requires.

Information on the website, The App, and all other digital and print material, should not be considered a substitute for obtaining professional healthcare advice or verifying a health claim. The Bridge Website, the App, and all digital and print material do not recommend self-management regarding health conditions. The information on ALL communication venues is not considered comprehensive and does not cover all diseases, ailments, physical problems, or their treatments. If a Member has any questions regarding their health, the member must immediately contact their healthcare professional practitioner. Members should never ignore or postpone seeking medical advice based on information that Members may have read that belongs to The Bridge.

Members should not use the information as granted information or services on The Bridge Hub website to diagnose or treat any health problems or provide a prescription for any medication or other treatment. Members should always consult medical specialist doctor/s and read the provided information by the product manufacturers or any medical leaflet attached to the product or in the package before using any medicine, supplements, prescribed nutritional food, herbal or any other product or even before starting any exercise or special diet or starting any treatment for any health or non-health problem.

19. FREEZING, CANCELLATION, TERMINATION & REFUND POLICY

19.1. FREEZING

- 19.1.1. Temporary Illness or Injury: This agreement may be frozen for a minimum of 1 month and/or maximum of 3 months in the event of a temporary illness, injury, or medical condition which in the written opinion of a doctor or other suitably qualified medical practitioner prohibits exercise for some time.
- 19.1.2. Travel outside the country: This agreement may be frozen for a total of 30 or 60 days depending on the contract period. wherein the option can be exercised only once or divided over two or 4 periods depending on the contract.
- 19.1.3. Pregnancy: This agreement can be frozen if the Member becomes pregnant and is advised by a personal doctor to refrain from active physical exercise.
- 19.1.4. ANY Freeze will not take effect until the appropriate documents are provided. Once the freeze has been processed the Member will not have access to the facilities until the freeze period has come to an end.

19.2. CANCELATION WITHIN AGREEMENT / FIXED TERM PERIOD

- 19.2.1.1. All membership packages fall under the No Cancellation, Non Refundable & Non Transferable Policy.



19.3. TERMINATION

- 19.3.1. The Bridge Hub may terminate this agreement with immediate effect on notice to the Member if the Member is in breach of the Hub's rules & and regulations or the Terms and Conditions.
- 19.3.2. Soliciting and selling private personal training sessions or merchandise of any type to any member and staff is prohibited and may result in immediate termination of the subject concerned membership.

20. CAMERA PRIVACY SURVEILLANCE

- 20.1. The Bridge premises are under CCTV surveillance for the security and protection of the members, visitors, contractors, staff, and any interested or involved parties.
- 20.2. CCTV recordings and any reproduction thereof shall remain under the custody of The Bridge and the CCTV Data or Recordings remain confidential but might be used in any legal, legitimate, and ethical manner as and when required to justify, validate, warrant, and authenticate any event both internally and externally, it is not intended to cause any deliberate, intentional or malicious harm or undue embarrassment to the parties involved.
- 20.3. The Member waives any right to inspect or ask for data retrieval or video records unless permitted by law.

21. PRIVACY & DATA SECURITY

- 21.1. The Bridge Hub Social Media platforms are intended as a means of creating community, facilitating communications, and providing a forum for the expression of feedback. Inflammatory posts, including any content that is judged by our management at its absolute discretion to consider inappropriate, may be subject to remedial action, including removal of the offending posts, blocking access, and termination of membership as a consequence of serious misconduct.
- 21.2. In the course of completing the membership Agreement and creating the Monthly Recurring Payment, The Bridge staff may collect certain personal information about members including personal details and information about members' health. The Bridge will use this information for purposes including managing the member's transformation program journey and communicating with the Member. Members are responsible for keeping personal information up to date and informing The Bridge staff of any significant changes.
- 21.3. The Bridge staff will limit access to the processing of and use of members' personal information to employees and management restrict its use for marketing or other services. In addition, The Bridge staff may need to make members' personal information available to third parties such as legal authorities, financial & administrative processing companies, and professional advisors. The Bridge reserves the right to take photographs and



videos of our facilities (which may include you, provided your inclusion is incidental) for press and promotional purposes.

22. MATERIAL OWNED BY THE USER

22.1.1. The Bridge Hub App and website let people create, upload, and share information online. The Website and the App let the User and all other users of the Service send, link, store, or provide other users of the Service with a wide variety of information, texts, and/or material owned by the User (“Material Owned by the User”). The User is the sole person responsible for the use of Material Owned by the User, which is done so at the User’s own risk. When sending any Material Owned by the User, the User declares and guarantees to have full legal access to this material. About Material Owned by the User, the User agrees not to enter or send to or from the Website or Database any material:

22.1.1.1.that is intimidating, defamatory, obscene, indecent, inflammatory, offensive, pornographic, abusive, incites racial hatred, discriminatory, threatening, scandalous, provocative, blasphemous, detrimental to obligations of secrecy or privacy, or which may in any way be a nuisance or cause any damage;

22.1.1.2.for which the necessary licenses or authorizations have not been acquired or which may, in any case, breach third-party rights or any national or supranational laws or regulations; or which may infringe upon any patents, trademarks, trade secrets or any other intellectual property rights or any other third party rights;

22.1.1.3.which represents or encourages behavior that might be considered a form of crime, which may give rise to any form of liability against anyone else, which is in any way illegal, against public order or morality, or which infringes upon third-party rights in any part of the world;

22.1.1.4.which causes damage (including, without limitation, computer viruses, logic bombs, Trojan horses, worms, faulty parts, corrupt data, or other software with detrimental or damaging content);

22.1.1.5.which may breach rights in the name or personal identity of natural or legal persons, or which falsely declares an affiliation with any natural or legal entity; or which supplies private information on third parties, such as addresses, telephone numbers, e-mail addresses, tax information and such;

22.1.1.6.which, at our sole discretion, is offensive or repelling, or which restricts or influences the usability of the Website or Service for other users;

22.1.1.7.which may be considered spam or is generated randomly or automatically or contains commercial or ethically unacceptable material or content, or which encourages unlawful behavior (including, for example, phishing



activities), or which deceives recipients regarding the source of this material (for example, spoofing);

22.1.1.8. which breaches Agreements with suppliers of data networks or other terms of supply for mobile devices;

22.1.1.9. which threatens the continuity of the Website or Service;

22.1.1.10. which abuses the Website or Service in any way (including, by way of example and without limitation, hacking).

22.2. We do not hold any ownership over Material Owned by the User but, by sending or uploading Material Owned by the User to the Website or Database, the User implicitly grants us an irrevocable, transferable, non-exclusive, royalty-free, sub-licensable license without any territorial restrictions to use, reproduce, change, adapt, publish, translate, create derivative works, distribute, carry out or represent this Material Owned by the User for or as part of any other tool (whether known or subsequently released onto the market).

23. REMOVAL OF MATERIAL OWNED BY THE USER

As suppliers of interactive services, we cannot be held liable for any declarations, statements, or any other Material Owned by the User or material posted on the Website by third parties, including owners of any advertisements. Even though we have no obligation whatsoever to check the material published on the Website by the User or by third parties, we still reserve the right, at our sole discretion, to examine, edit, or remove any material published or archived on the Website or in the Database at any time and on any grounds, including without prior warning. The User is solely responsible for creating backup copies or re-publishing Material Owned by the User, at the User's own expense.

24. REMOVAL OF MATERIAL OWNED BY THE USER

The User agrees to hold The Bridge and its subsidiaries, affiliates, employees, agents, partners and licensors harmless and to indemnify them from any demand or claim, including for reasonable legal costs, brought forward by any third party resulting from Material Owned by the User which is published or made accessible from/on the Website and/or as part of the Service, involving the connection to the Service or a breach of these Terms and Conditions or other parties' rights.

25. SUGGESTIONS

The Website also offers a feature that lets people send suggestions and feedback on the Service and the Website. When submitting any ideas, suggestions, documents, and/or proposals ("Contributions") for our attention on the feedback page, Users agree that: (a) their Contributions do not contain confidential or proprietary information; (b) we are not subject to express or implicit obligations of confidentiality with regard to their Contributions; (c) we are authorized to use and disclose (or may choose not to use or divulge) their Contributions for any purposes, in any way and through any means anywhere in the world; (d) we may have similar material to the subject of the Contribution already in the design or development phase; (e) their Contributions automatically become our property without any obligations to the User;



and (f) Users are not entitled to any sort of fee, indemnity or reimbursement under any circumstances.

26. MATERIAL OWNED BY THIRD PARTIES

We allow our commercial partners to publish certain content on the Website or as part of the Service. We also allow or provide links to other websites or third-party content (collectively “Materials Owned by Third Parties”) about the provision of Services. The Administrator does not control, sponsor, or endorse any Material Owned by Third Parties and does not issue any declarations or guarantees for Material Owned by Third Parties. The Administrator does not accept any liability for Material Owned by Third Parties.

27. LINKS TO OR FROM OTHER WEBSITES

- 27.1.1. Links on the Website to third-party websites are only offered to help Users. By using these links, you leave this Website. the administrator has not checked the websites that are linked to the Website and has no control over or responsibility for how they are run, including their content or availability of use. The Administrator therefore does not make any guarantees or declarations regarding these websites or the material which can be found there or for any issue resulting from their use. As soon as visitors to the Website decide to access these links, they do so at their own responsibility and risk.
- 27.1.2. If Users wish to create their link to the Website, they may do so only on condition that an effective link is created to the Website homepage and the content of the Website is not copied, and that:
- 27.1.3. the size or features of The Bridge Hub trademarks or any other corresponding logo are not removed, distorted or in any other way altered;
- 27.1.4. no frames are created and/or no other browsers or backdrops are included around the Website;
- 27.1.5. this link does not imply directly or indirectly that the Administrator is promoting third-party products or services;
- 27.1.6. it does not attempt to represent, even surreptitiously, any form of relationship between the Administrator and the user of the link, and does not convey false or distorted information on behalf of the Administrator;
- 27.1.7. it does not attempt to use any trademark or logo from the Website without the Administrator’s prior express written consent;
- 27.1.8. this link is created by a website not run by the user registered on the Website;
- 27.1.9. the website of the User of the Website does not display any disgusting, offensive, or controversial content which may be detrimental to any intellectual property rights or any other third-party rights or which in any other way breaches legislation, regulations, public order, or morality.



- 27.2. The Administrator is entitled to withdraw the User's right at any time to create a link to the Website or to take any other measures that it deems necessary or appropriate even if just one of the terms and conditions laid down in this section has been breached.
- 27.3. The User shall keep indemnified the Administrator against any loss or damage incurred due to a breach of any of the terms and conditions established in this section. For more information, please refer to our Website and Mobile App Privacy policy.

28. RIGHT OF AMENDMENT

The Website Policies and Terms & Conditions may be changed or updated occasionally to meet the requirements and high standards of The Bridge. Therefore, the Members are encouraged to frequently visit these sections to be updated with the changes on the website.

29. INDEMNITY

To the full extent permitted by law, a Member agrees to release, indemnify, and hold The Bridge Hub and its staff harmless from all liability, actions, debts, claims and demands of any kind incurred whether arising under law or statute and whether arising directly or indirectly from any service or the use of any products associated with the services including without limitation, all liability for death or personal injury, loss or damage to any property and all liability for indirect or consequential loss or damage including with limitation, economic loss.

30. PLACES OF JURISDICTION

The Laws of the United Arab Emirates shall govern the Terms & Conditions, without regards to conflict of laws principles. All disputes arising in connection therewith shall be heard only by a court of competent jurisdiction in Abu Dhabi, U.A.E. The Member understands that he is responsible for all reasonable collection fees, court costs and attorney fees associated with any unpaid balances due according to this Agreement.

31. DECLARATION

I have read, understood, and accepted all the terms and conditions and clauses of the agreement, and in particular the health declaration waiver clause and agreed to comply with them.

32. SEVERABILITY

This Agreement is constituted of 19 clauses including this clause, and if any one clause or sub-clause contradicts with the governing laws of the territory, this should not nullify the remaining clauses and sub-clauses for their legitimate purpose and legal standing.